

Ang Bagong Singil (Bill) sa Tubig at Alkantariya (Sewer)

Mangyaring mag-ukol ng ilang minuto upang suriin ang patnubay na nasa ibaba na nagpapabatid ng mga lokasyon ng mahahalagang impormasyon at detalye na lumilitaw sa singil sa iyo.

Para sa karagdagang impormasyon, tumawag sa 748-5000.

A. SINGIL SA TUBIG at paano dapat kontakin ang Lupon ng Panustos na Tubig (Board of Water Supply), magkasama sa isang lugar.

B. SINGIL SA IMBURNAL at paano dapat kontakin ang Kagawaran ng mga Serbisyong Pangkapaligiran (Department of Environmental Services), magkasama sa isang lugar.

C. MGA DETALYE NG ACCOUNT na kasama ang lahat ng iyong impormasyon.

D. MAIKLING BUOD ng iyong account at ang KABUUANG HALAGANG HINDI NABAYARAN SA NAKATAKDANG PETA.

E. PETA NA DAPAT AY NATANGGAP NA ANG BAYAD at Opsiyonal na PINAKAMABABANG HALAGANG DAPAT BAYARAN.

F. GRAPIKONG TALAANG-GUHIT ng iyong pangkaraniwang paggamit ng tubig sa bawat araw.

G. KASAYSAYAN ng pagsingil sa iyo at paggamit mo ng tubig.

H. PAGBABAYAD SA PAMAMAGITAN NG TSEKE, Ibayad sa "Board of Water Supply".

BOARD OF WATER SUPPLY
City and County of Honolulu
100 K. Iwalewa Street
Honolulu, HI 96813
www.boardofwatersupply.com

ENV DEPT. OF ENVIRONMENTAL SERVICES
City and County of Honolulu
100 K. Iwalewa Street
Honolulu, HI 96813
www.env.hawaii.gov

TOTAL WATER CHARGES: \$23.75

Water Questions? Call the Office of Water Supply at 808-748-5000.
Water Troubleshooting? Call 808-748-5293 (24 hours)
Office Hours: Monday thru Friday 7:45 am to 4:30 pm

TOTAL SEWER CHARGES: \$61.23

Sewer Questions? Call Department of Environmental Services at 808-523-4429.
Sewer Troubleshooting? Call 808-523-4429 (24 hours)
Office Hours: Monday thru Friday 7:45 am to 4:30 pm

ACCOUNT INFORMATION

Account Number: 1234567-1234567
Name: Jane Doe
Address: 101 S. Kalia Ave. #1
Billing Date: 03/07/2024
Service Code: 1-13-001-4

WATER & SEWER BILLING SUMMARY (See back for details)

Service Period: 02/01/2024 - 02/29/2024
Previous Balance: \$26.85
Payments: -\$56.85
Adjustments: \$0.00
Current Charges: \$56.94

TOTAL AMOUNT DUE: \$65.04

Minimum Amount Due: \$47.82
Due Date: 03/15/2024

Average Daily Usage (gallons per day)

DATE	WATER	SEWER	TOTAL	DATE	WATER	SEWER	TOTAL
02/01/2024	100.00	17.00	117.00	02/15/2024	100.00	17.00	117.00
02/02/2024	100.00	17.00	117.00	02/16/2024	100.00	17.00	117.00
02/03/2024	100.00	17.00	117.00	02/17/2024	100.00	17.00	117.00
02/04/2024	100.00	17.00	117.00	02/18/2024	100.00	17.00	117.00
02/05/2024	100.00	17.00	117.00	02/19/2024	100.00	17.00	117.00
02/06/2024	100.00	17.00	117.00	02/20/2024	100.00	17.00	117.00
02/07/2024	100.00	17.00	117.00	02/21/2024	100.00	17.00	117.00
02/08/2024	100.00	17.00	117.00	02/22/2024	100.00	17.00	117.00
02/09/2024	100.00	17.00	117.00	02/23/2024	100.00	17.00	117.00
02/10/2024	100.00	17.00	117.00	02/24/2024	100.00	17.00	117.00
02/11/2024	100.00	17.00	117.00	02/25/2024	100.00	17.00	117.00
02/12/2024	100.00	17.00	117.00	02/26/2024	100.00	17.00	117.00
02/13/2024	100.00	17.00	117.00	02/27/2024	100.00	17.00	117.00
02/14/2024	100.00	17.00	117.00	02/28/2024	100.00	17.00	117.00
02/15/2024	100.00	17.00	117.00	02/29/2024	100.00	17.00	117.00

Includes address charges below. Please attach and return carbon portion with your payment.

ACCOUNT NUMBER
1234567-1234567

BAR DATE
03/15/2024

TOTAL AMOUNT DUE
\$65.04

AMOUNT ENCLOSED - 116.00

Name: Jane Doe
Address: 101 S. Kalia Ave. #1
City: State: Zip Code: 96813

13056373876480000075040000047533

BOARD OF WATER SUPPLY

Front of Bill

DATE	DEBITS / ADJUSTMENTS / CHARGES	AMOUNT	BALANCE
02/02/2024	Previous Balance		96.84
02/02/2024	Payment - Thank you	-66.87	
	Balance before Current Charges		6.99
02/02/2024	Water Charge		
	Water Billing Charge	6.70	
	Water Usage Charge (per 1000 gallons) 17 @ \$1.770 = 30.09	30.09	
	Total Water Charges		36.79
02/02/2024	Sewer Charge		
	Sewer Base Charge	48.70	
	Sewer Usage Charge (per 1000 gallons) 4 @ \$3.000 = 12.00	12.00	
	17 @ \$1.050 = 17.85		
	Total Sewer Charges		78.55
	TOTAL AMOUNT DUE		115.34
	Due Date: 02/16/2024		

PAYING YOUR BILL

- Do not miss the enclosed envelope. Allow sufficient time for your payment to reach us by the due date.
- Be Automatic Bill Payment from your checking or savings account.
- Be present at our office or at our right-hand line at ESE South Honolulu Street.
- At any Honolulu City Hall. Please call 748-0200 for locations and hours of operation.
- There is a \$10 charge for all delinquent payments made by check or Automatic Bill Payment.

MINIMUM PAYMENTS
All water and sewer charges will continue to be your responsibility until you notify us to close your account under your name.

NOT PAYING YOUR BILL ON TIME

- If payment is not received by the due date on your bill, the entire amount stated becomes past due and a Fine Notice will be issued.
- If you receive a Fine Notice, all past due amounts must be satisfied by the Fine Notice date or water may be discontinued.
- If your water is turned off for non-payment, you will be required to use your bill to full plus a turn-on charge before your water can be restored.

SHORT LINE NUMBERS

SOUND BY WATER SUPPLY

All Payments, Automatic Bill Payment	748-0200
High Bills, Shorting Service	748-0200
Hydroponics Charges	748-0200
Tips for efficient water use	748-0247

DEPARTMENT OF ENVIRONMENTAL SERVICES

Water Bill: 322-4400

To ensure proper credit to your account, do not punch holes, staples, fold or mutilate this form. Thank you.
Please make sure address appears in the envelope window.

SAMPLE

Board of Water Supply
City and County of Honolulu
420 S. Beretania Street
Honolulu, HI 96843-0001
ELECTRONIC SERVICE

Back of Bill

I. PAG-UULIT NG BUOD, bawat aytem, o mga pinakahuling transaksyon at ang iyong mga balanse sa simula at sa huli.

J. SINGIL SA TUBIG at MGA PRESYO na ipinaliwanag nang lubos.

K. SINGIL SA ALKANTARILYA at MGA PRESYO na ipinaliwanag nang lubos.

L. IMPORMASYON TUNGKOL SA IYONG BWS ACCOUNT- pagbabayad ng singil at responsibilidad sa pagbabayad sa tamang oras.

M.SINO ANG DAPAT TAWAGAN para tumulong sa iyong mga tanong at serbisyong may kaugnayan sa tubig sa Lupon ng Panustos na Tubig.

N. SINO ANG DAPAT TAWAGAN para tumulong sa iyong mga tanong at serbisyo na may kaugnayan sa alkantariya sa Kagawaran ng mga Serbisyong Pangkapaligiran.