

**Honolulu Board of Water Supply**  
**News Release**



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**IMPERSONATION OF BOARD OF WATER SUPPLY EMPLOYEES**

HONOLULU – The Board of Water Supply (BWS) would like to alert the public about recent reports of individuals claiming to be BWS employees in order to fraudulently collect money.

A January 15th incident involved a call to a BWS customer, in which the individual claimed that a large sum of money owed on water bills must be paid immediately or else service will be terminated. The most recent incident, which occurred today, involved an individual who approached a resident at his home and tried to collect an alleged outstanding balance owed.

If anyone is approached in either of these ways, he or she is encouraged to call the BWS at 748-5030 to confirm the account balance first before making payment. Additionally, the BWS would like to inform the public that all personnel involved in official BWS activities will be properly credentialed, wearing official BWS attire with the BWS logo, driving BWS labeled vehicles, and carrying an official City and County of Honolulu badge, with the agency identified as the BWS.

Residents are encouraged to call the Honolulu Police Department at 9-1-1 if they observe any suspicious activity. The community may also call the BWS at 748-5041 to file an additional report.

**About the Board of Water Supply**

The Board of Water Supply (BWS), a semi-autonomous agency of the City and County of Honolulu, manages Oahu's municipal water resources and distribution system. As the largest water utility in the State, the BWS serves approximately one million customers on Oahu. The BWS embraces its mission of "Water for Life – *Ka Wai Ola*"—to provide a safe, dependable, and affordable water supply, now and into the future. The BWS works to accomplish its mission and strategic objectives while striving to maintain the public trust to protect the quality and sustainability of our precious water resources. *Uwē ka lani, ola ka honua* – "When the heavens weep, the earth lives." For more information, visit [www.boardofwatersupply.com](http://www.boardofwatersupply.com).

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