

# WATER MATTERS

Safe, dependable, and affordable water now and into the future



Board of Water Supply  
City and County of Honolulu

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Summer 2017

## Water Quality Report: Oahu's Water Safe to Drink



*BWS regularly tests water from each of our sources to ensure that Oahu's water supply not only meets the Safe Drinking Water requirements, but also exceeds the most demanding regulations governing the quality of our drinking water.*

August is National Water Quality Month. During the month of August, the Environmental Protection Agency (EPA) reminds everyone to be aware of what your community is doing to protect sources of fresh water.

The Board of Water Supply (BWS) sends a Water Quality Report to all customers each summer as required by the EPA. It

informs BWS customers about the quality of their drinking water by specifically reporting the following information:

- Identifies the source that supplies water for your address.
- Reports detected contaminants or elements in the water and ensures that your drinking water meets all safe drinking

water standards.

- Describes any treatment process used, if necessary, to make your water safe to drink.
- Explains terms used in the regulation of drinking water.
- Tells you where to go for additional information.

This year's report has an additional page with two charts showing testing results for microbial contaminants. The charts resulted from a mid-year change to EPA-required testing and reporting for these contaminants. From Jan. 1 to Mar. 31, 2016, tests were done to comply with the Total Coliform Rule. Then, from Apr. 1, 2016 onward, tests need to comply with the Revised Total Coliform Rule (RTCR). Next year, the BWS will resume posting one chart reporting results from the RTCR testing only.

For questions about your report, please contact the Board of Water Supply's Water Quality Division at either 748-5851 or 748-5850.



Hoya

Halawa Xeriscape Garden  
99-1268 Iwaena Street



Resnova

BOARD OF WATER SUPPLY & FRIENDS OF HALAWA XERISCAPE GARDEN PRESENT  
**HALAWA XERISCAPE GARDEN'S 29TH ANNUAL**

# Unthirsty Plant Sale

BEAUTIFUL & DROUGHT TOLERANT PLANTS

XERISCAPE & OUTDOOR WATER CONSERVATION WORKSHOPS

CACTUS & SUCCULENT SOCIETY OF HAWAII SHOW

EDUCATION BOOTHS • PLANT DOCTORS • KEIKI ACTIVITIES

RAIN BARRELS • DELICIOUS FOOD & MUCH MORE!

**Saturday, August 5, 2017**

9:00 a.m. to 3:00 p.m.

**FREE ADMISSION**

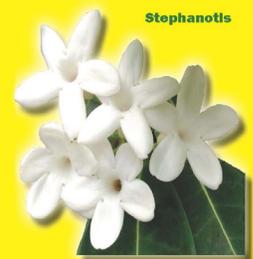
FOR MORE INFORMATION:

[www.boardofwatersupply.com](http://www.boardofwatersupply.com) or 748-5041



Talinum

Parking on Iwaena  
and 'Iwa'iwa Streets  
Free Shuttles



Stephanotis

## Conservation Messages Reduce Water Waste

Summer is here and the need for cooling water will be on the rise. During the months of July through September, the Board of Water Supply (BWS) will run television public service announcements to remind the public to responsibly use the water they need, but not to waste it. If we each save a little water, together we will save a lot and ensure water supplies are sustainable for generations to come.

To watch Water Conservation television public service announcements, visit <http://www.boardofwatersupply.com/community/public-service-announcements>.



## City Launches HNL.Info

On May 25, 2017, the City and County of Honolulu announced the launch of **HNL.Info**, a new way for the public to stay informed about traffic situations, weather advisories, events, and much more.

Residents can customize their experience by subscribing to topics of interest. Messages are received via push notification, e-mail, or SMS (text messaging). Message and data rates may apply.

Residents may opt-in to receive HNL Info alerts for any of the following:

- Emergencies - Police and Fire
- Road closure/Traffic
- Water main break
- Water quality
- Weather and disaster



To sign up, download the HNL.Info app from the App Store or Google Play or visit <https://hnl.info>. For more information, visit [www.boardofwatersupply.com/hnlinfo](http://www.boardofwatersupply.com/hnlinfo).

## Leaky Toilets Can Be Expensive, but Easy to Fix

According to the Environmental Protection Agency, household leaks can account for more than 10,000 gallons of water wasted every year, causing higher-than-normal water bills. One BWS customer, Kailua resident and Board of Water Supply (BWS) Stakeholder Advisory Group member Robbie Nicholas, experienced this first hand.

"I noticed a large increase in my water bill, more than 2 times larger than usual", said Nicholas. "My normal routine did not changed much, so I was puzzled about why this sudden increase happened."

Determined to figure out the cause of this spike in water use, Nicholas went online and found several resources suggesting that a malfunctioning Toilet Flapper Valve is a common cause for high water bills. With some help and guidance from her local hardware store, Nicholas was able to inspect and replace the valve with ease.

"I have zero plumbing experience, so I was intimidated at first", said Nichols. "In the end, I was surprised at how simple it was to replace the valve myself. I was even happier about

the change it made to my bill, because it returned to normal the next month!"

BWS encourages customers to check for property leaks and repair them promptly. Leak detection efforts are simple ways to save water and save money!

Free toilet leak detection dye tablets are available for pick up at the BWS's Lobby on Beretania Street Monday through Friday, 7:45 a.m. to 4:30 p.m. (please call 748-5041 if requesting a large amount).



*Leaks can be costly and wasteful. Check for possible leaks on your property at least once a month or whenever you suspect a leak exists..*

A video on how to check for leaks, as well as an informational sheet on how to install or replace a Toilet Flapper, is available online at [www.boardofwatersupply.com](http://www.boardofwatersupply.com).