#### WATER FOR LIFE

Safe, dependable, and affordable water now and into the future



## **Stakeholder Advisory Group**

Board of Water Supply City & County of Honolulu

Thursday, April 22, 2021 Meeting #38 - Virtual

#### WATER FOR LIFE

Safe, dependable, and affordable water now and into the future

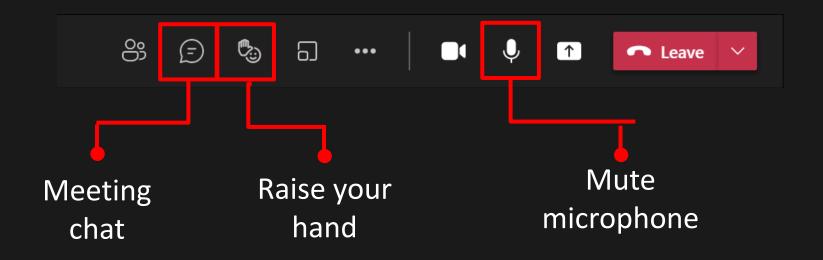


Dave Ebersold

Facilitator



## **3 Important Controls**



## **Virtual Meeting Best Practices**

Please stay muted unless you are speaking



- or meeting chat to let us know you want to ask a question
- If you don't have the "raise hand" function or meeting chat, unmute your mic/phone and speak
- Speak one person at a time
- Expect something to go wrong
- Remember that patience is a virtue

## **Meeting Objectives**

- Accept notes from meeting #37
- Hear updates from BWS
- Learn about the WSFC adoption schedule
- Hear about Climate Ready Oahu and One Water from Matthew Gonser, Office of Climate Change Sustainability, and Resiliency
- Learn about projects in the BWS's 6-Year CIP



Safe, dependable, and affordable water now and into the future



## **Public Comments on Agenda Items**



Safe, dependable, and affordable water now and into the future



## Action

Review and accept notes from

 Stakeholder Advisory Group Meeting #37 held on Thursday, January 21, 2021

#### WATER FOR LIFE

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**Ernest Lau** BWS Manager and Chief Engineer

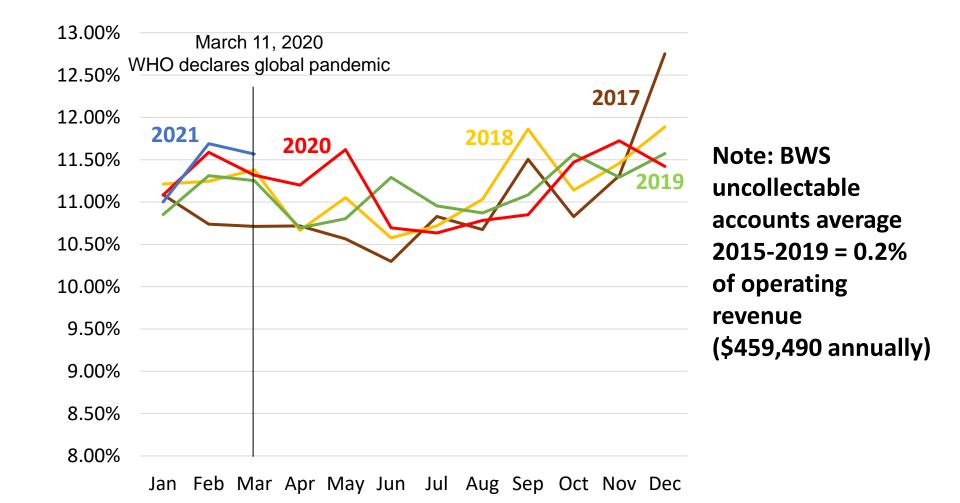
## **BWS UPDATES**

## Red Hill Contested Case Hearing

- February 1-6, 2021
- Summary and video clips available at https://sierraclubhawa ii.org/blog/redhill-cc-21

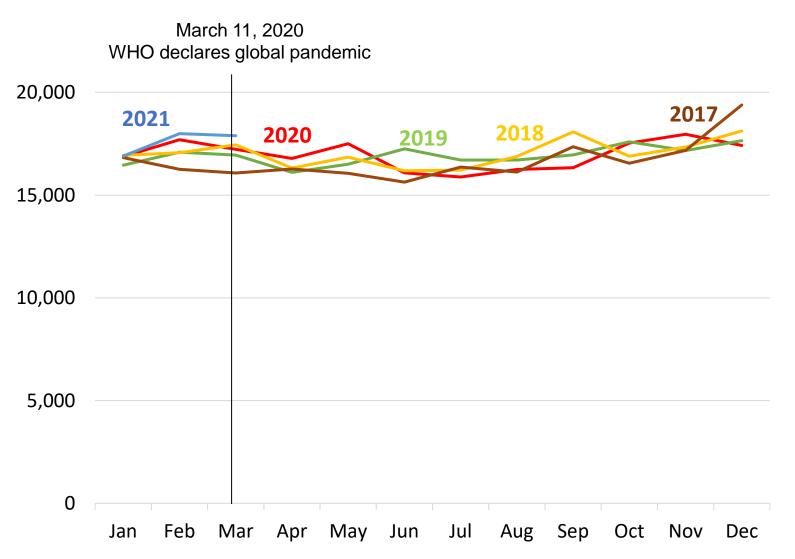


## Percentage of Water Accounts 30 Days Past Due – 2017 to Present

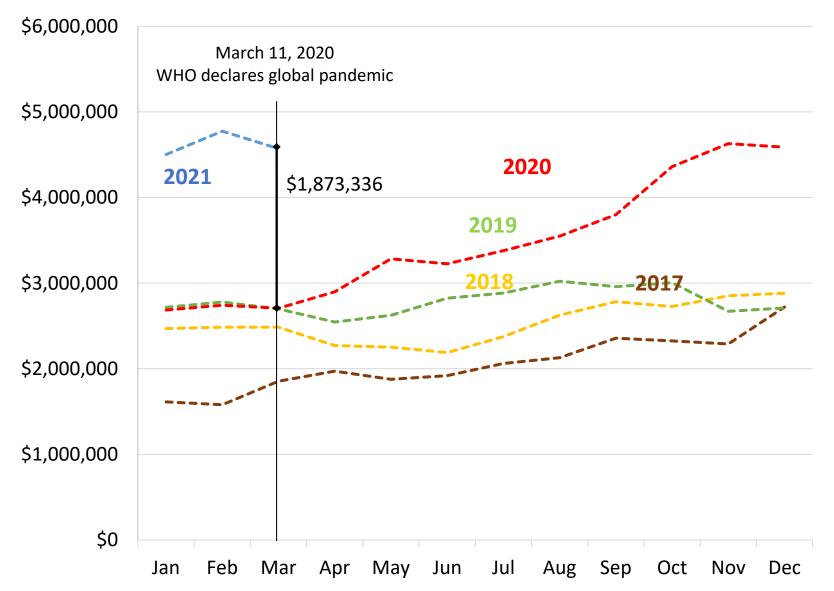


## Monthly Residential Water Customer Delinquency – 2017 to Present (Number)

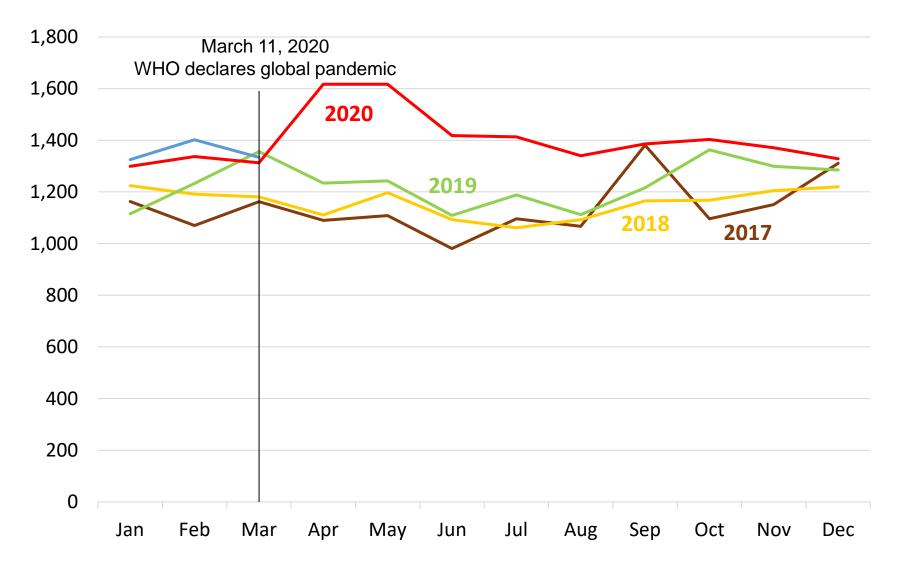
25,000



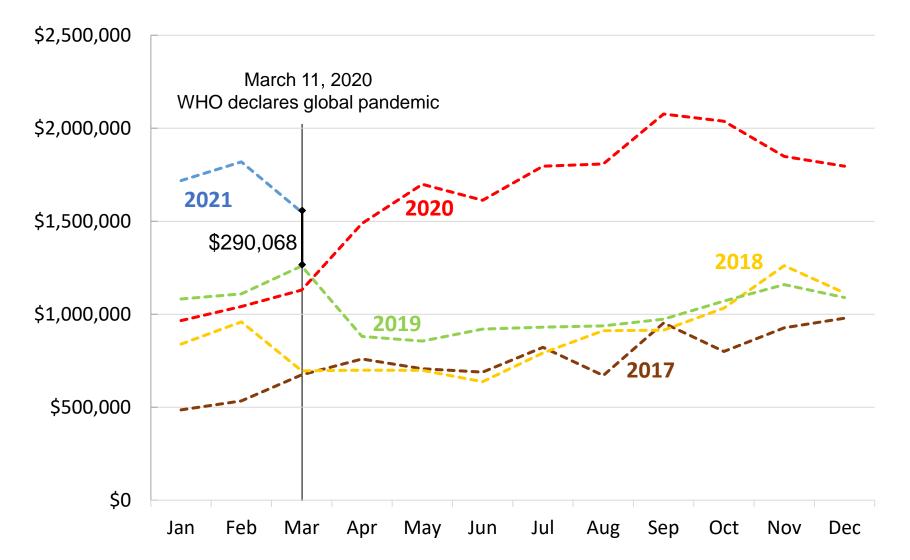
## Monthly Residential Water Customer Delinquency – 2017 to Present (\$)



## Monthly Commercial Water Customer Delinquency – 2017 to Present (Number)



## Monthly Commercial Water Customer Delinquency – 2017 to Present (\$)





Reopening Strategy (Honolulu's Tier System)
Rental and Utility Relief Program COVID-19 Testing
Vaccine Information Masks Travel Information
City Proclamations, Orders, and Rules Calendar Contact Us
Join our team!

Frequently Asked Questions

#### **Rental & Utility Relief Program**

#### Rental and Utility Relief Program is Currently Paused

The City and County of Honolulu's Rental and Utility Relief Program is now temporarily closed for new applications to process the first 8,000 applications. When this round of applications have been processed, the program will reopen for the next round of applicants. For additional resources, please visit https://www.oneoahu.org/resources.

Frequently Asked Questions about the Rental & Utility Relief Program

Please leave your name and email address if you wish to be notified when this program reopens. You will be notified from kokua@hawaiiancouncil.org. Please continue to check your email including your Spam Folder for confirmation. Mahalo!

Open to households with income at or below 50% area median income or 90 days unemployed www.oneoahu.org/renthelp

#### **BWS's Customer Care Outreach**

- 600 accounts coded to indicate financial impact from COVID
- 9,000 calls to past due customers since June 2020
- 1,600 letters sent explaining available assistance
- Preparing to extend our customer outreach until 6 pm (outbound calls only)
- Protect customers from fraud with webpage explaining exactly what to expect when we call.
- Received 537 payments (\$116k) through the Hawaii Utilities Bill Assistance Program, Feb-Mar 2021
- No money yet from the city's new Rent and Utilities program, but we are hopeful

# **Safe, aependable, and affordable water now and into the future**

Board of

Water Supply

Joe Cooper BWS Waterworks Dave Ebersold CDM Smith

## LONG RANGE FINANCIAL PLAN UPDATE 2021

Feb. 16, 2021

#### **BWS Bond Ratings - 2021**

- S&P Global Ratings: AAA, stable outlook
- Fitch: AA+, positive outlook
- AAA borrower pays about 20 basis points (0.20%) less than AA borrower
- On a \$61 million bond, that equals \$122,000 in annual interest savings

#### **BWS is only agency in Hawaii to receive AAA**

## Bond Sale Summary, March 25, 2021

- \$93.5 million principal amount
- True interest cost 2.49%
- Net Proceeds will be used for:
  - CIP projects \$61.0 million
  - Refunding existing bonds \$45.4 million
- BWS customers will benefit from \$458,561 in annual debt service savings
- Combined NPV savings of \$3,209,930

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#### Mahalo!

#### **Questions & Answers**



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Safe, dependable, and affordable water now and into the future



Dave Ebersold CDM Smith

## UPDATE ON THE WATER SYSTEM FACILITIES CHARGE (WSFC)

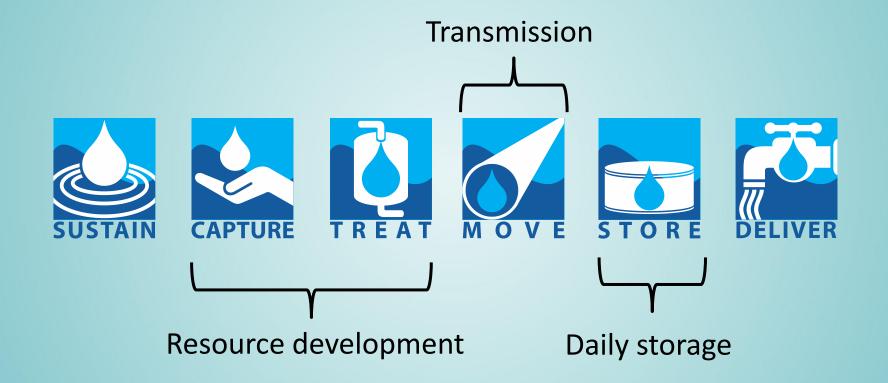
## WSFC is a 1-time charge with 2 purposes

- Charged when connecting to the system for the first time, or when additional capacity is needed
- Purposes
  - Fund growth-related capacity expansions
  - Equitably recover earlier investments in oversizing infrastructure to accommodate new customers

## Why update the WSFC?

- Current charges adopted in 1993
- Water use patterns have changed
- Growth needs have changed
- Available capacities in existing system have changed
- Costs have increased
- WSFC revenues do not cover costs of growth-related projects

# WSFC is for the backbone system only (general use facilities)



[AWWA M1 Manual]

## Water System Facilities Charge (WSFC) Process Timeline

WSFC Approval Process Schedule	2021									2022						
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
Permitted Interaction Group Input																
BWS Board Update and Outreach																
Authorization																
Final draft WSFC report to BWS																
Customer Outreach																
SBRRB Meeting																
BWS Public Hearing/Board Consideration																
Submit Post-Hearing Small Business Impact																
Statement																
Submit final WSFC Report to BWS																
Staff training to implement with customers																
New WSFC Effective																ѫ

#### Effective July 2, 2022

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#### Mahalo!

#### **Questions & Answers**



#### WATER FOR LIFE

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#### Matthew J. Gonser, AICP, CFM

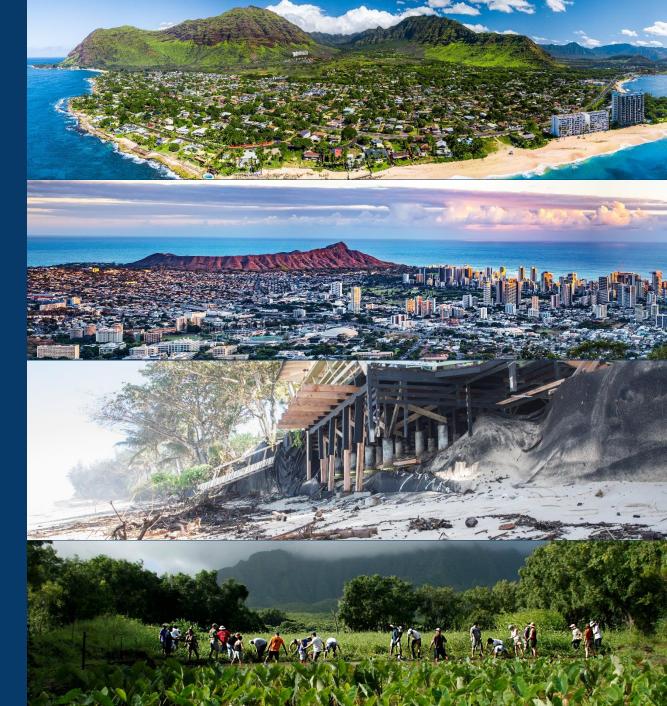
Office of Climate Change, Sustainability and Resiliency, Chief Resilience Officer & Executive Director

## CLIMATE READY O'AHU AND ONE WATER



## **Resilient O'ahu**

City and County of Honolulu Office of Climate Change, Sustainability and Resiliency





## Mandate from O'ahu Voters

The Office of Climate Change, Sustainability and Resiliency is a Charter-mandated City office created to respond to climate change, resilience, and other sustainability challenges.



#### Green City Operations



Promote Resilient Communities



Ensure Sustainable City Plans & Policies



Reduce Climate Emissions & Impact



Coordinate with Federal & State Agencies



Facilitate Climate Change Commission



## Resilience

The capacity of individuals, communities, institutions, businesses, and systems to survive, adapt, and thrive no matter what kinds of chronic stresses and acute shocks they experience.



## Resolution 19-233 Guiding policy document for the City







## Ordinance 20-47 Resilience Office Duties & Responsibilities





# Accountability & Transparency

Measuring Tracking Reporting CITY & COUNTY OF HONOLULU

# Annual Sustainability Report 2021



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## Roadmap to Decarbonization

## Transportation Electricity & Buildings Waste

# One Climate One Oʻahu

Accelerating O'ahu's clean energy future for our communities | 'āina | economy

CITY & COUNTY OF HONOLULU

CLIMATE ACTION PLAN 2020-2025







# Climate Ready O'ahu Preparing O'ahu's Communities for Climate Impacts



City and County of Honolulu

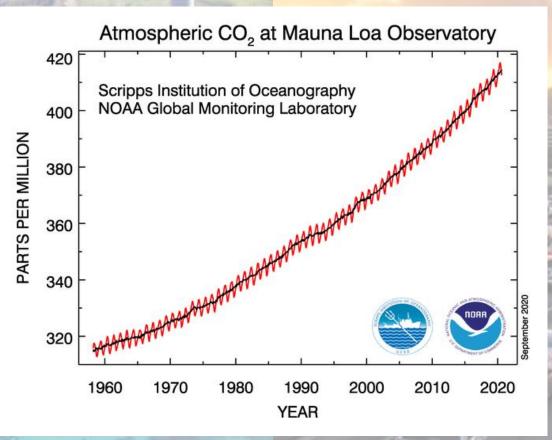
Office of Climate Change, Sustainability and Resiliency



# Our Climate



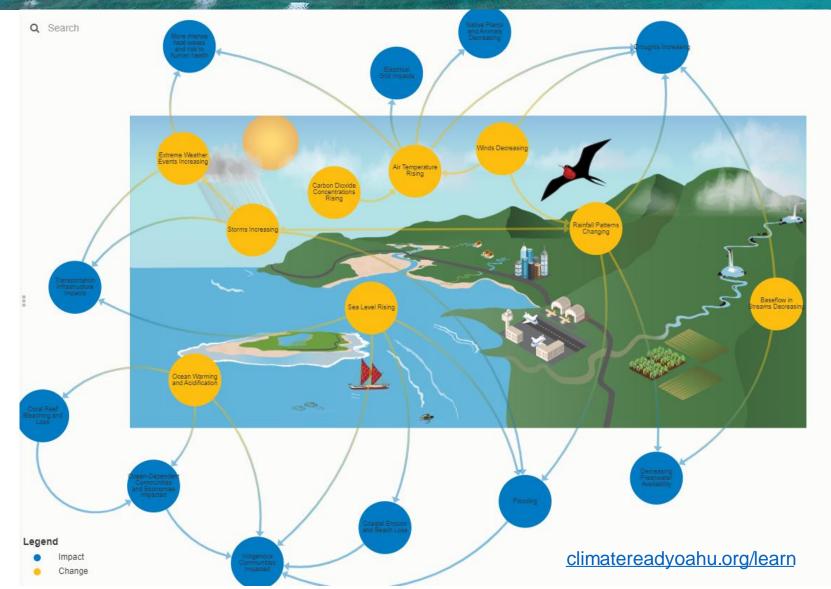
### We are dumping 110 million tons of manmade global warming pollution into the atmosphere every 24 hours. Data: Intergovernmental Panel on Climate Change



RESILIENT O'AH

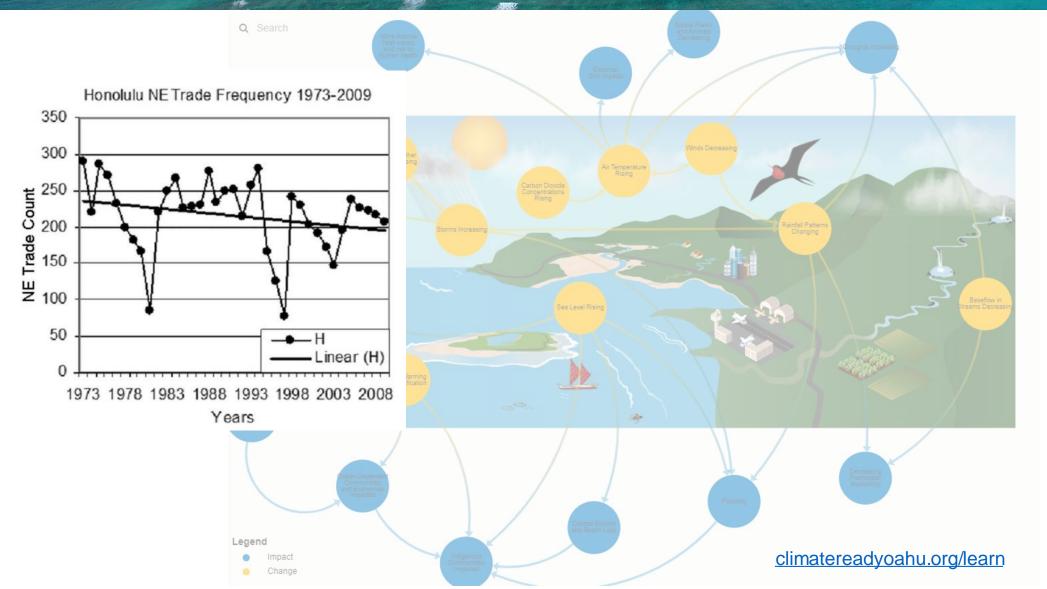


### **Climate Change and Impacts**





### **Climate Change and Impacts**





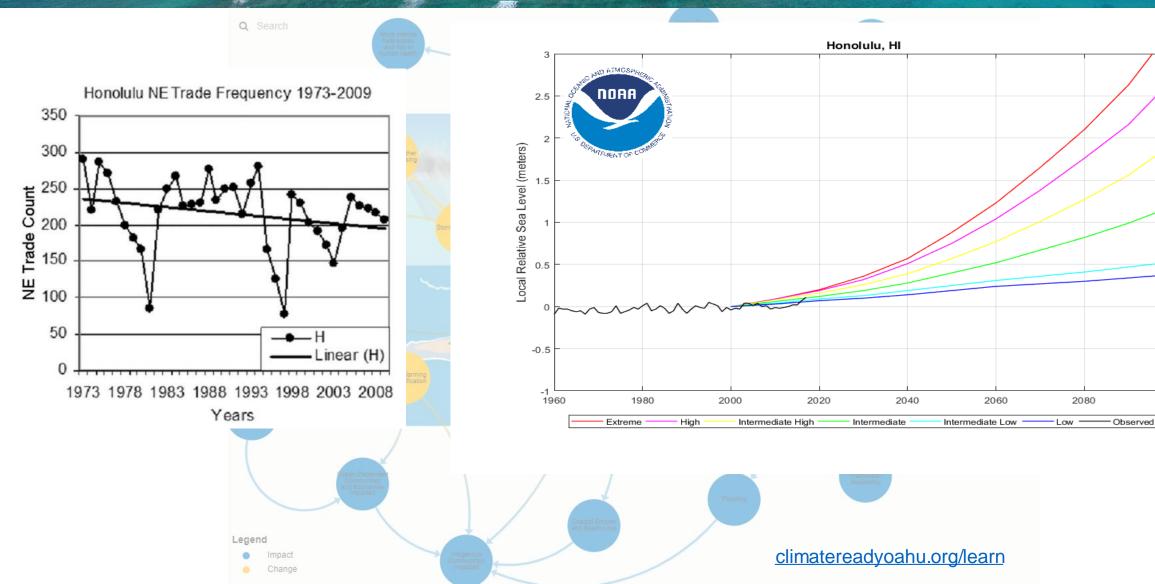
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Office of Climate Change, Sustainability and Resiliency

# **Climate Change and Impacts**

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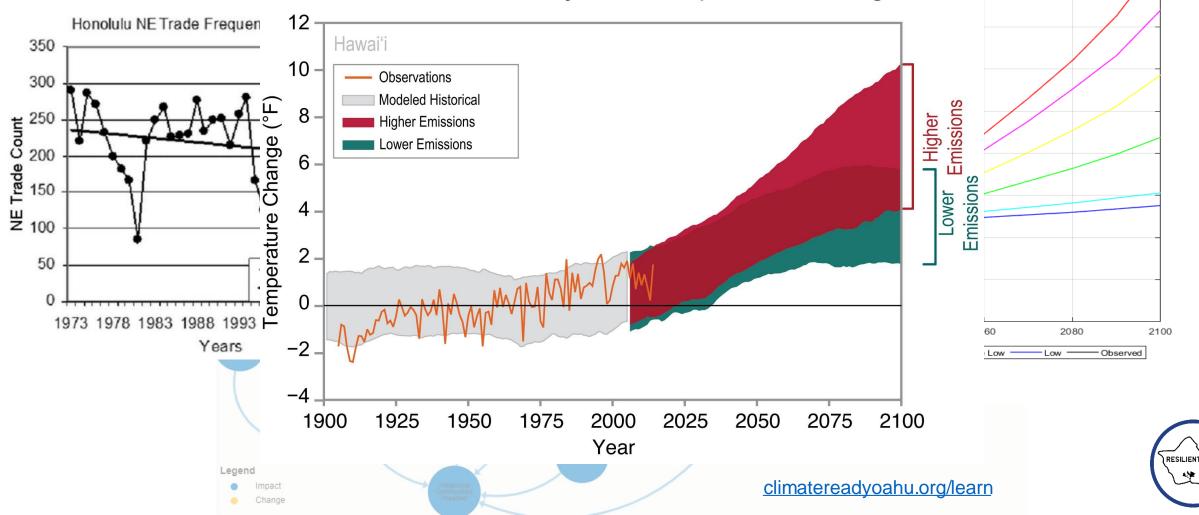
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Q Search

Office of Climate Change, Sustainability and Resiliency

### **Climate Change and Impacts**

### **Observed and Projected Temperature Change**





### **Climate Costs**



**Recreation/Community Facilities** 

Private Residences/Public Resources

Businesses/Redevelopment





### **Climate Costs**







### **Climate Costs**









### **Climate Change Commission**

# **Science for Local Decisions**

# **CLIMATE CHANGE BRIEF**

Summary of measured and expected impacts to O'ahu

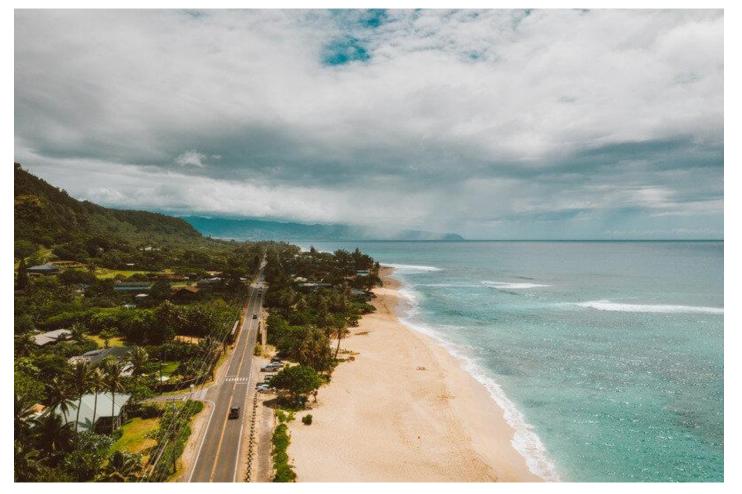
# SEA LEVEL RISE GUIDANCE

3.2 feet rise by 2100 (80 years)Periodic flooding by mid-century (30 years)6.0 feet as planning benchmark for critical facilities





### **Mayor's Directive 18-2**



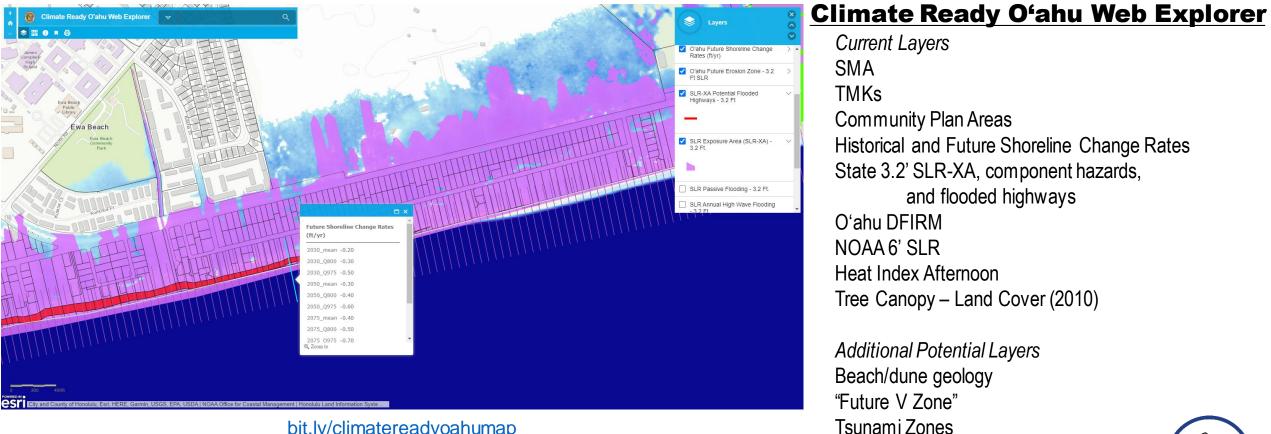
# July 16, 2018 Climate Change and Sea Level Rise

Mayor Caldwell issued an executive order in response to guidance issued by the City's Climate Change Commission.

resilientoahu.org/s/MayorsDirective18-02.pdf



### Mayor's Directive 18-2 | Climate Adaptation



bit.ly/climatereadyoahumap

resilientoahu.org/s/MayorsDirective18-02.pdf

Tree Inventory/Citizen Forester Data



STATE OF HAMIN

Office of Climate Change, Sustainability and Resiliency

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### Mayor's Directive 20-14 | Temps and Trees



bit.ly/oahuheatmap

resilientoahu.org/s/Mayors-Directive-20-14.pdf





# Expectations

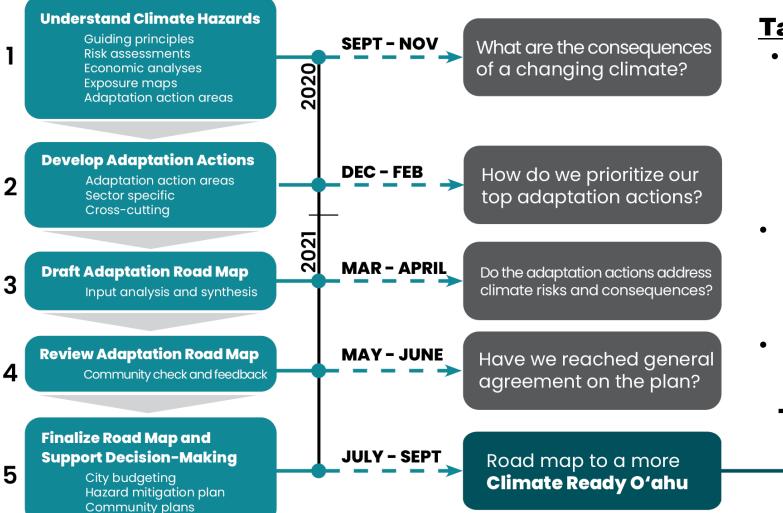


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### Office of Climate Change, Sustainability and Resiliency

# **Timeline toward a Climate Ready O'ahu**

#### Phase and Topics



Timeframe and Key Questions

#### <u>Tasks</u>

- Climate Risk Assessment
  - Identify risks and understand exposure
  - Analyze and evaluate risks
  - Economic analysis
  - DP/SCP Climate Change Impacts Briefs
- Adaptation Action Areas
  - Sector-specific adaptation strategies
  - Cross-cutting adaptation strategies
- Recommendations for Decision-Making Alignment

#### Towards a *Climate Resilience and Hazard Mitigation Plan*

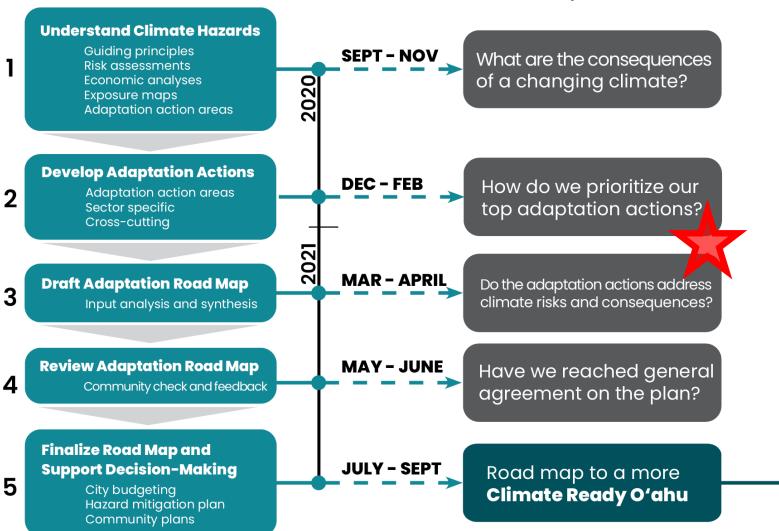
climatereadyoahu.org

RESILIENT



# **Climate Ready O'ahu Project Updates**

#### Phase and Topics



Timeframe and Key Questions

Round 1 Meetings (October) -Climate changes and local action -What's your take on climate hazard impacts -Guiding principles for climate change adaptation

#### Round 2 Meetings (November) -Understanding climate hazards and exposure -Identifying adaptation action areas

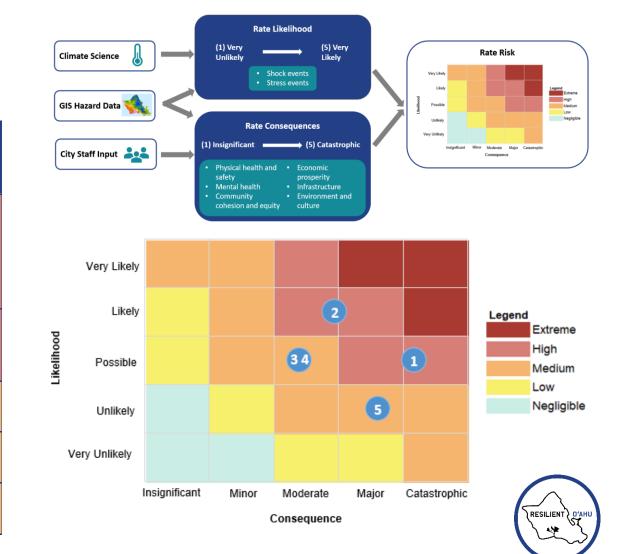
<u>Round 3 Meetings</u> (January) -Adaptation actions -Climate Resilience and Equity Screen



### **Climate Ready O'ahu Project Updates**

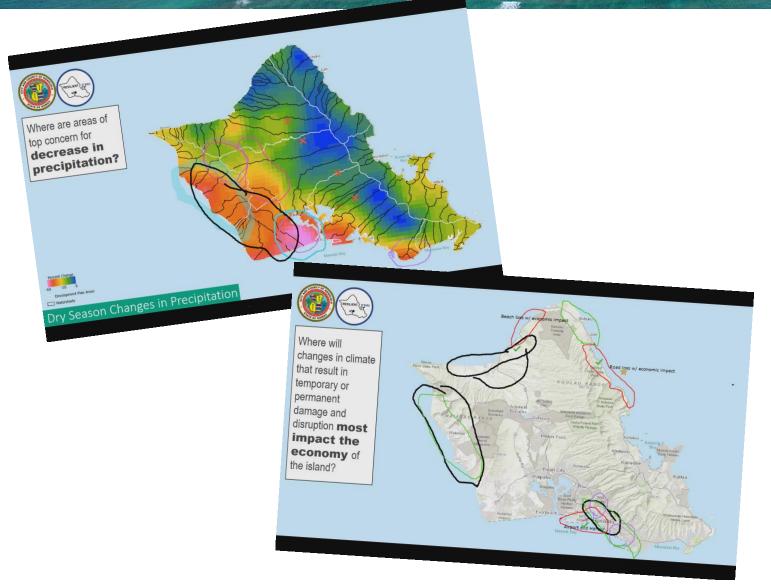
### -Final Climate Risk Assessment

	Climate Hazard	Scenario	Current Rating (Score)	2050 Rating (Score)
1	Sea level rise and coastal erosion	Sea level rise and associated coastal erosion on a trajectory to 3.2 feet by 2100 with impacts due to high tides and/or coastal hazard events decades in advance	Medium (9.3)	High (14.0)
2	Increase in temperature	Increase in average annual temperature of 2.7°F to 4.5°F contributing to heat waves	Medium (6.9)	High (13.8)
3 (tie)	"Rain bomb"	Significant rain event with 4 inches of rain/hour	Medium (5.8)	Medium (8.7)
4 (tie)	Decrease in precipitation	Leeward side of island becomes up to 60% drier contributing to droughts	Medium (5.8)	Medium (8.7)
5	Hurricane	Landfall of a major hurricane with storm surge, rainfall, and high winds	Low (4.1)	Medium (8.2)





### **Climate Ready O'ahu Project Updates**



### -Selected adaptation action areas

Kaka'ako/ Ala Moana/ McCully-Mō'ili'ili/Waikīkī

Kapolei/ Makakilo / 'Ewa

Kualoa/ Ka'a'awa/ Hau'ula/ Lā'ie / Kahuku

Mākaha/ Wai'anae / Mā'ili/ Nānākuli

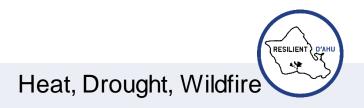
Māpunapuna/ Kalihi Kai/ Sand Island/ Iwilei





### **Climate Change Hazards**

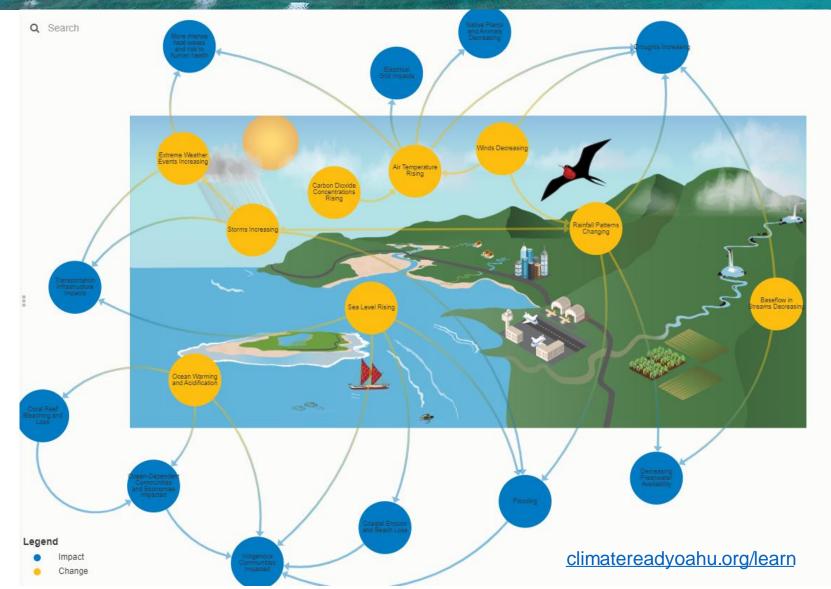




Sea Level Rise and Coastal Hazards

"Rain Bombs," Hurricanes

### **Climate Change and Impacts**







### Implementing New Climate Practices

#### Implementation

### Implementing Resilience for O'ahu

Producing a strategy is not the end of thinking about resilience -it's the beginning.

- Functional Plans
- Stormwater Utility
- Integrated Infrastructure Planning & One Water
- Infrastructure Resilience Design Review
- Longer-term Capital and Financial Plans
- Hazard Mitigation Plan and CIP Alignment

#### Normalize Organize Operationalize

The Key Components for Action:



New Policies



Budget Alignment







City-Community Partnerships

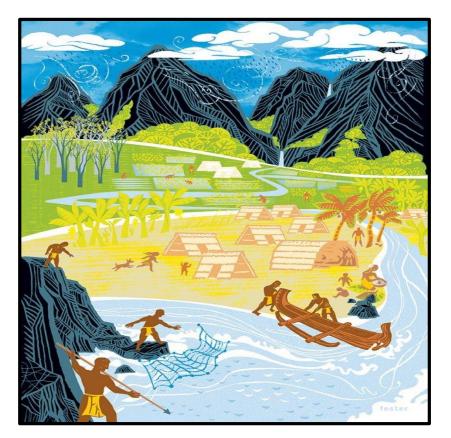




### **One Water Climate Adaptation Policy**

### One Water Ordinance

- Outlines policies, principles and procedures
  - MOU to define collaborative work
  - CCSR coordinate on regular basis
  - Focus on critical infrastructure, investment plan
  - 2050 and 2100 timeline
- Annual Reporting



Ahupua'a- a section of mountain, valley, and sea. Image courtesy of Matt Foster published by Maui Nō Ka 'Oi https://mauimagazine.net/about-us/.

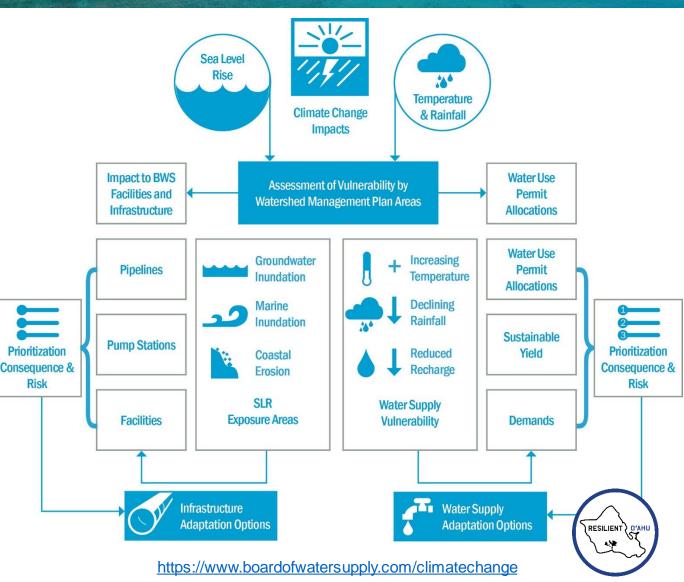




# **One Water Climate Adaptation Policy**

### One Water Ordinance

- Proactive adaptation for city infrastructure systems
- Defines One Water as
  - Integrated resource planning and implementation
  - Freshwater, wastewater and stormwater
  - Long-term resilience and reliability, meeting both community and ecosystems needs
- Calls on 8 departments
  - DPP, DDC, DTS, ENV, DPR, DFM, BWS, CCSR (but not limited to)





# **One Water Climate Adaptation Policy**

### One Water Ordinance

- Siloed for a reason
  - Not meant to have all core competencies brought to collaboration
- Not another plan
  - Integrate with existing planning frameworks
  - Integrate and inform current project and CIP programs
  - Goal is implementation of resilient infrastructure, projects
  - Shared vision for Honolulu's future resilient infrastructure





## **Climate Priorities**

Climate change adaptation Project development, reviews, and budget alignment Maximize funding opportunities Physical infrastructure and investments



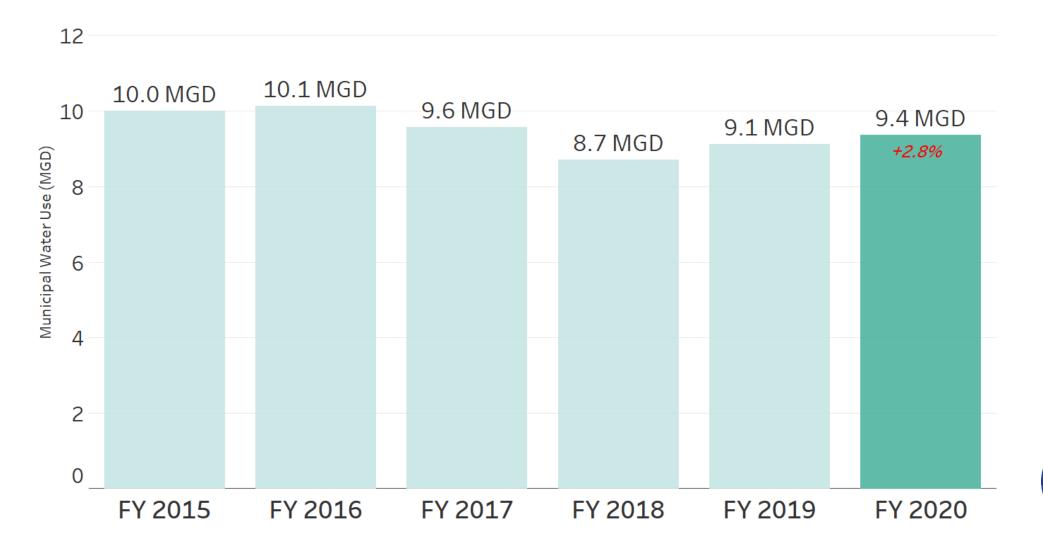
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Office of Climate Change, Sustainability and Resiliency

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### 2021 Annual Sustainability Report | Water

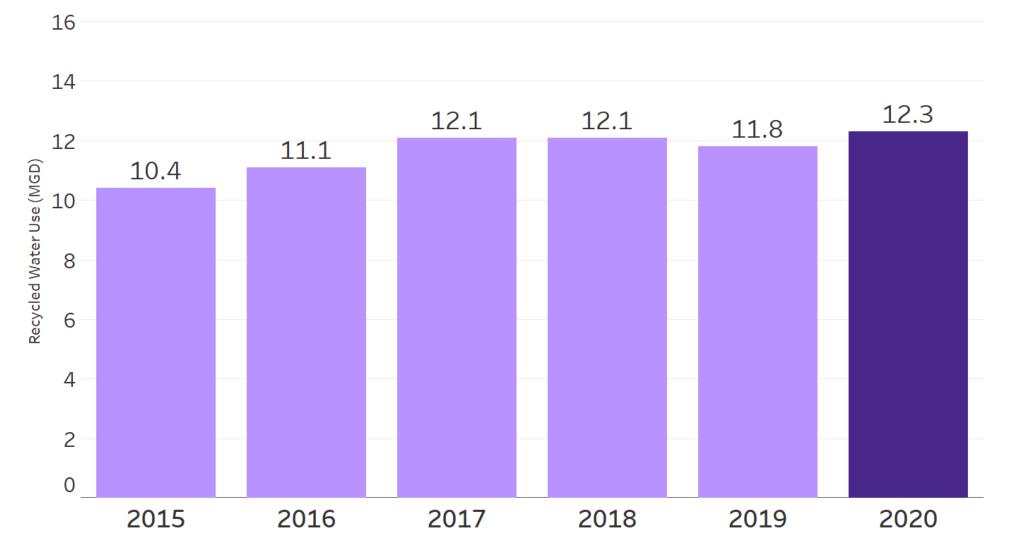
Municipal Water Usage



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### 2021 Annual Sustainability Report | Water

#### Oʻahu Annual Recycled Water Use



FY2018

## 2021 Annual Sustainability Report | Water

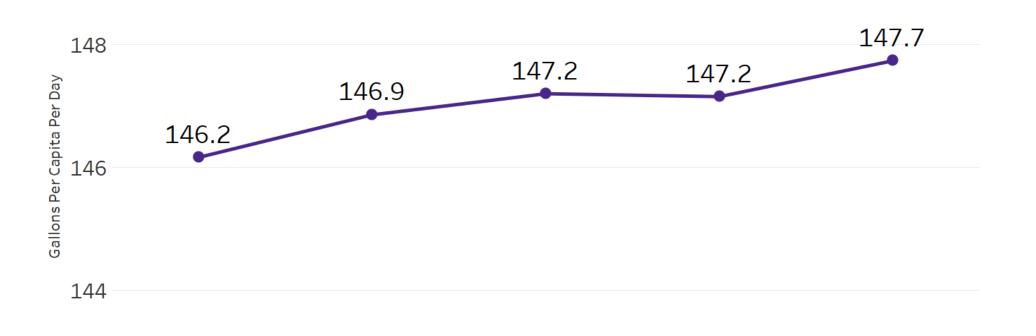
#### O'ahu Per Capita Water Consumption



142

FY2015

FY2016



FY2017

FY2019

# Mahalo!



# Follow us at:



ResilientOahu.org

@ResilientOAHU

@ResilientOAHU

@ResilientOAHU

### WATER FOR LIFE

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**Barry Usagawa** 

**BWS Water Resources Program Administrator** 

## **6-YEAR CIP PROJECTS**

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### FY 2021-2026 6-Year Capital Improvement Program



Safe, dependable, and affordable water now and into the future

### Capital Improvement Program Presentation

- City Charter Requirement
- CIP Basis
- CIP Project Highlights



Board of Water Supply City and County of Honoluu

# **Revised Charter of Honolulu**

Section 7-105 (d), Powers, Duties & Functions of the BWS: The Board of Water Supply shall:

"Determine the policy for construction, additions, extensions and improvements to the water systems of the city which shall include a long range capital improvement program covering a period of at least six years which shall be adopted after consultation with the director of planning and permitting and which may be amended or modified by the board from time to time."

### WATER FOR LIFE

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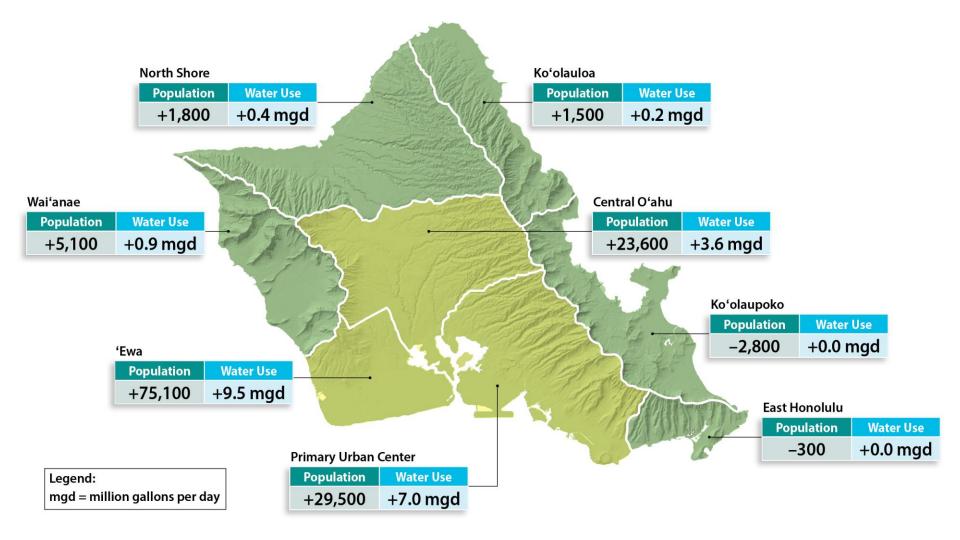
### **BWS Plans Center on BWS Mission of Water For Life**

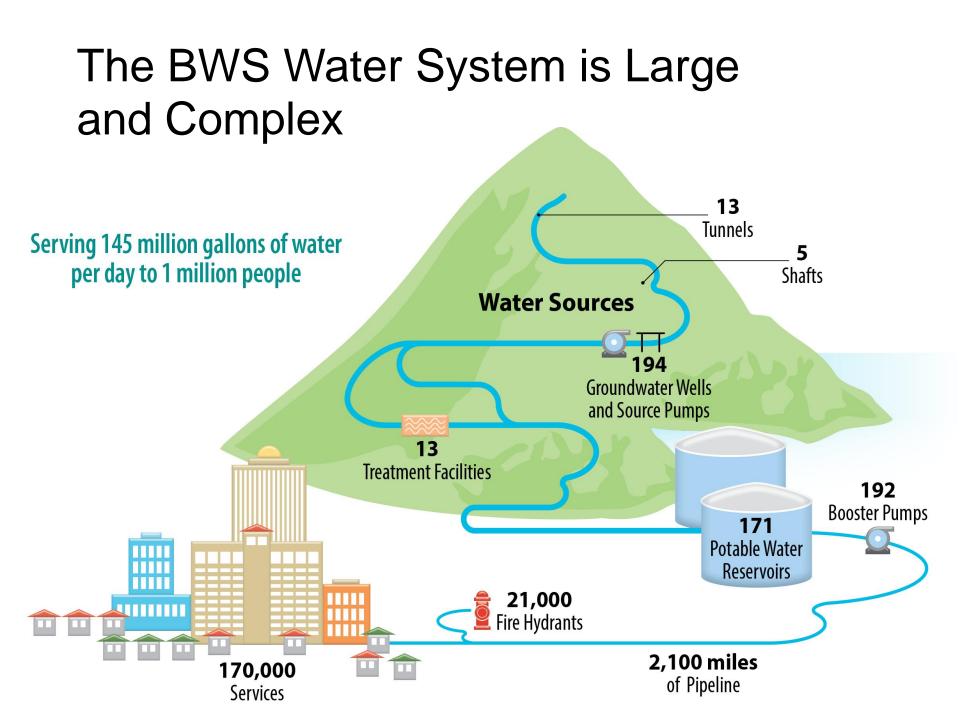


### The BWS Water Master Plan...

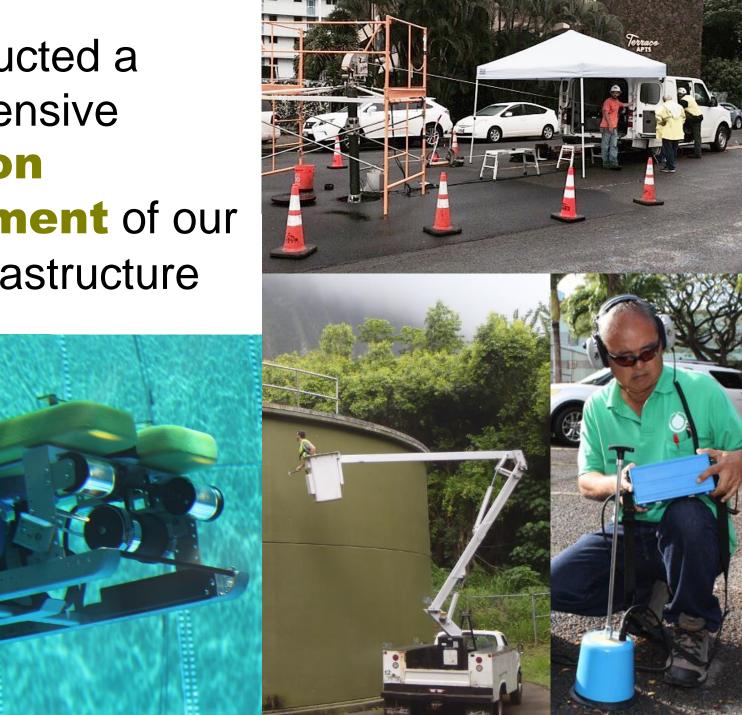
Looks ahead 30 years
Evaluates the entire water system
Identifies necessary improvements
Balances needs with costs of providing water to our customers

# **Changes** in Population and Water Use Projections by **2040**





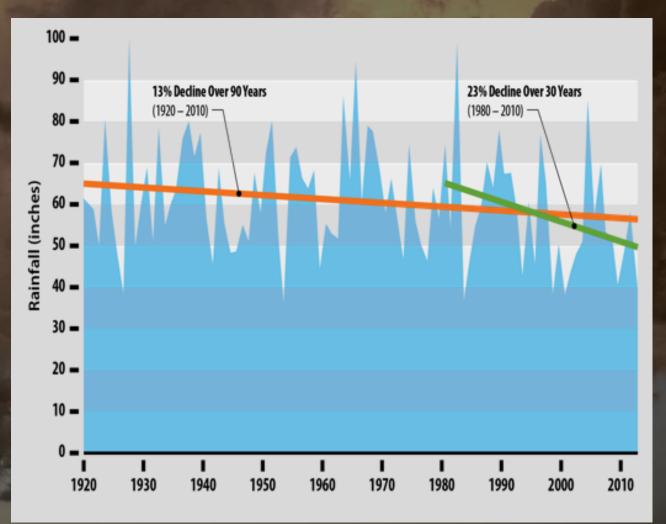
We conducted a comprehensive condition assessment of our water infrastructure





We analyzed the entire system for its capacity to handle the water needed for the 2040 population

## Climate change and other trends were factored into the plan's recommendations



Major **recommendations** of the **Water Master Plan** 

## Develop **new drinking water supplies** for 'Ewa-Waipahu and Honolulu

#### Honouliuli Water Recycling Facility



625

# Most of our pumps are in good condition

# Rehabilitate some and build new ones where needed

# About 90 percent of our **171 reservoirs** are in good condition

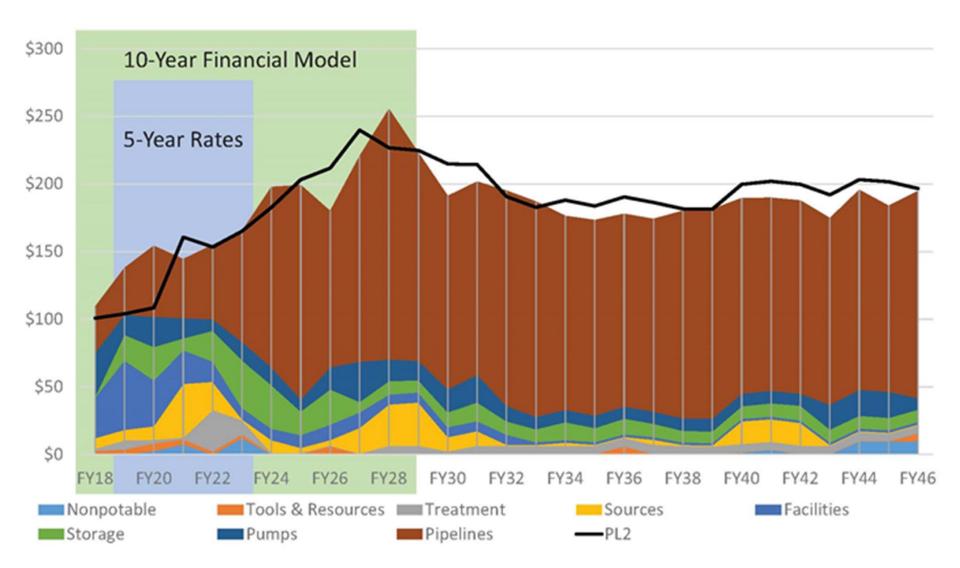
## Build additional storage in 'Ewa-Waipahu, Honolulu, and Wai'anae areas

**Replace two** reservoirs



Renew/replace high priority pipelines and install **new pipelines** to add capacity in areas of greatest growth

## **30-year Capital Improvement Program**



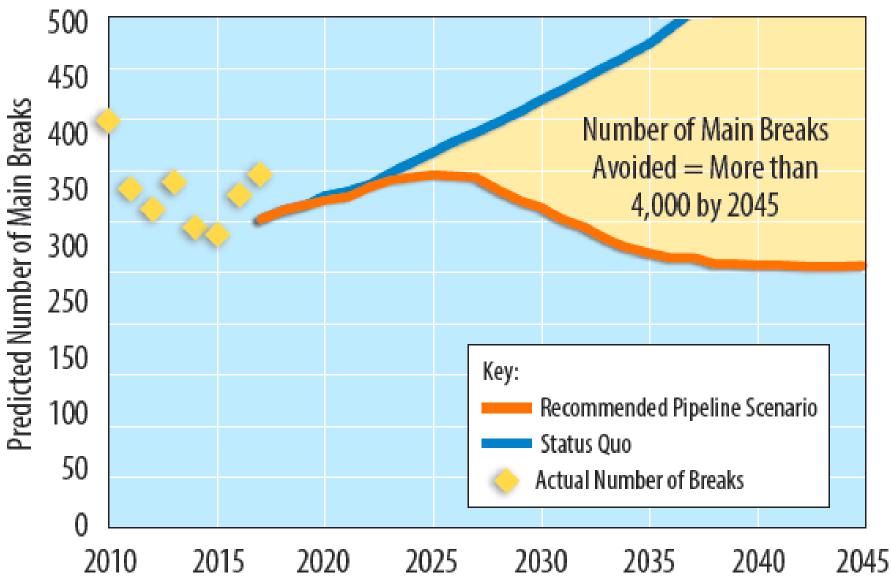


## **WMP Performance Metrics**

Water Su County of Honol

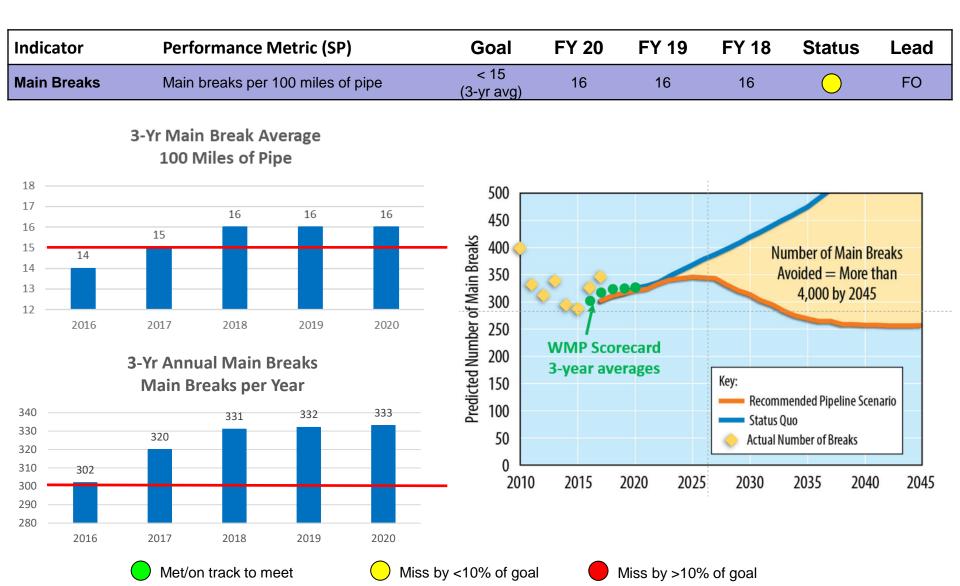


- BWS Strategic Plan identified 6 primary steps to provide water from source to tap
- BWS Water Master Plan determined performance metrics in each of these steps to monitor and maintain the health of the water system infrastructure
- The performance metrics are used to target opportunities for improvement

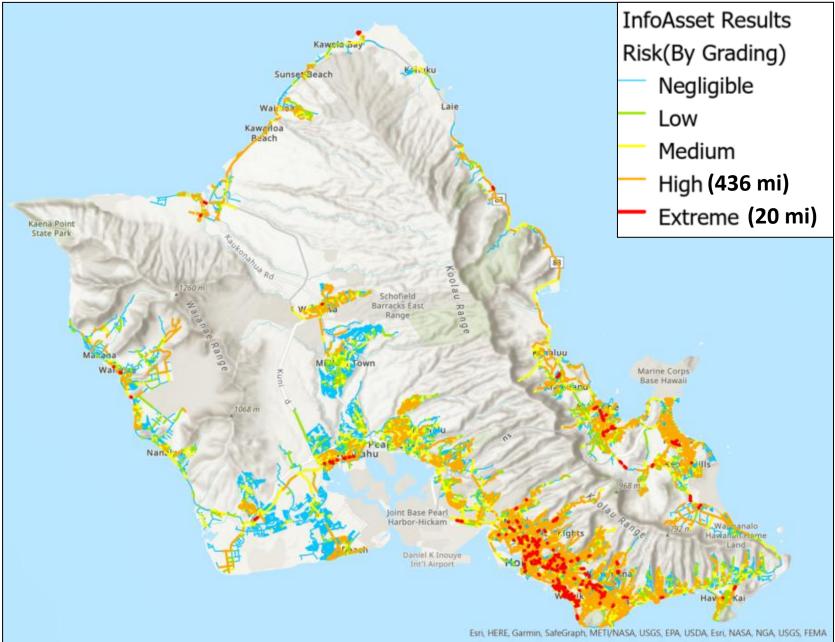


Annually replacing 21 miles of pipeline is recommended to reduce main breaks

# Main Breaks per 100 Miles of Pipe

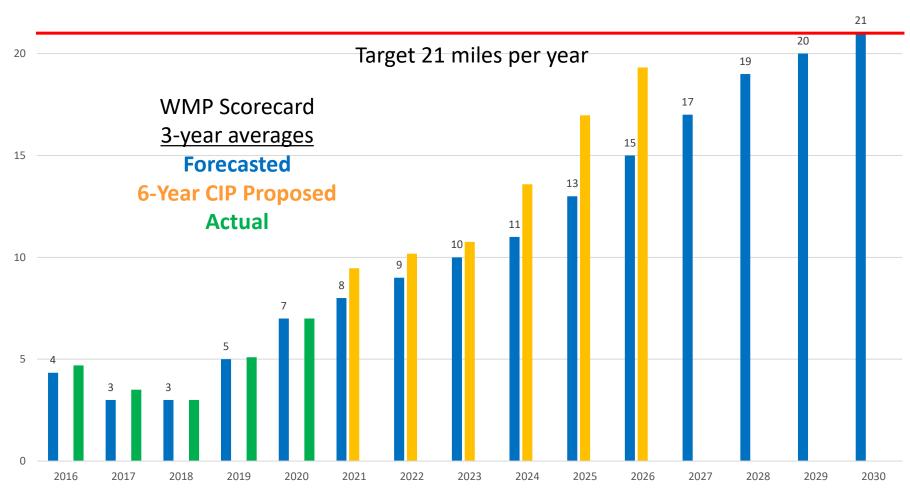


## Pipeline Risk Scores Island-wide (2019)



# Miles of Pipeline Replacement 3 Yr Avg

25



3-Yr Estimated 6 Year CIP Proposed 3-Yr Actual



# Water Master Plan Benefits

- Plans future infrastructure needs so water is available when and where its needed
- Provides an understanding of water supplies, demands and the water system
- Maintains high water quality, improves distribution systems and reduces costly emergency repairs
- Formulates and prioritizes system capacity expansion and repairs and replacement projects over 30 years based on benefits and risks
- Improves BWS long range infrastructure decisions with greater accuracy and efficiency
- Evaluates and improves water system standards so that infrastructure lasts longer providing value to rate payers
- Improves BWS ability to control costs and spread investments and rate changes over time



# **CIP Budget Summary**

Board of Water Supply City and County of Honolu

4									
	FY (\$ 000)								
Category	Total	2021	2022	2023	2024	2025	2026		
RESEARCH AND DEVELOPMENT	35,425	2,660	6,900	5,100	4,100	5,850	10,815		
REPAIR AND REPLACEMENT	715,840	105,925	121,475	140,600	108,230	123,635	115,975		
CAPITAL EXPANSION	249,675	53,150	23,200	41,125	53,990	34,405	43,805		
SUBTOTAL:	1,000,940	161,735	151,575	186,825	166,320	163,890	170,595		
CONTRACT & CONSTRUCTION COST INDEX ADJUSTMENT	161,033	31,723	28,401	25,795	24,817	24,766	25,531		
TOTAL:	1,161,973	193,458	179,976	212,620	191,137	188,656	196,126		





# **CIP Projects of Note**

The 6-Year CIP includes a diverse set of projects to fulfill and address operational needs, recommendations and metrics from the Water Master Plan, demands for future growth, goals for increased resiliency and Federal regulatory requirements and prioritized replacement of existing pipelines, reservoirs, pump stations.

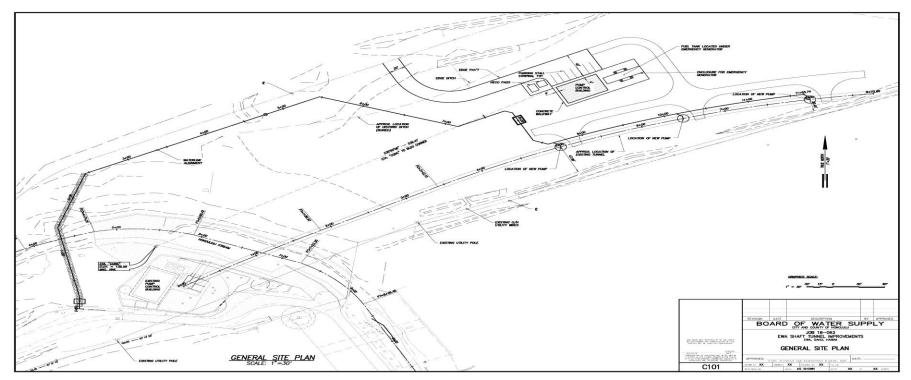




## **Source Development**

#### Ewa Shaft Tunnel Improvements

- 10 MGD avg. production
- Tunnel bulkheading, pump station relocation and stream lining to address stream



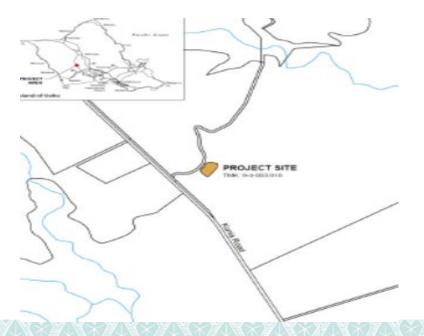
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## **Source Development**

#### Kunia Wells IV

- Drill and test 3 exploratory Wells
- ➢ 3 MGD avg. production
- \$1,000,000.00 appropriated by the Hawaii State Legislature in 2019 to reduce cost of new and larger agricultural meters





## **Source Development & Desalination**

## Kalaeloa Seawater Desalination Facility

DBOM solicitation
 (20-year contract)

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- 1.7 MGD capacity facility
- Accepted for up to 25% grant funding Bureau of Reclamation's WaterSMART Title XVI grant program



Board of Water Supply City and County of Honolu

Safe, dependable, and affordable water now and into the future



## Reservoirs

#### Kapaa 272' Reservoir Replacement

- Significant leaking at existing tank
- Structural deficiencies noted in Water Master Plan
- New 1.0MG reservoir, demolish existing 2.0 MG reservoir

#### Kalawahine 180' 2.0MG Reservoir

- Provide 2.0MG of Storage in Metro 180' system which has a storage deficiency
- Potential to provide a proposed park easement for the Kalawahine community
- > Waiawa 228 Reservoirs Environmental Assessment
  - > 8.5MG of total storage (3 Reservoirs 4.0MG, 2.5MG and 2.0MG)
  - Provide much needed storage for the Metro Low Service system

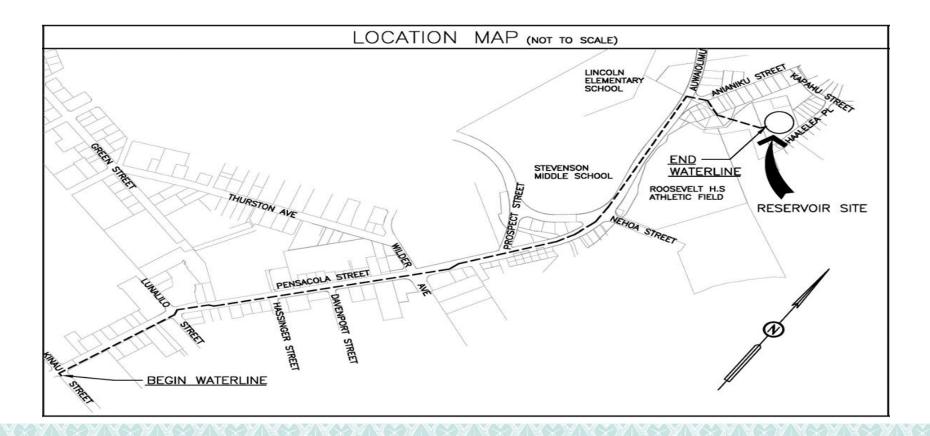
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## Reservoirs

#### **Kalawahine 180' 2.0MG Reservoir**

Provide 2.0MG of Storage in Metro 180' system which has a storage deficiency



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## **Recycled Water**

#### East Kapolei 215' R-1 3.0MG Reservoir

- 1<sup>st</sup> Reservoir for the recycled water system
- Increase efficiency of the R-1 system by moving from a pump system to a gravity system similar to our potable systems
- Applying for Clean Water State Revolving Funds loan

#### Kualakai Parkway 16-Inch Recycled Water Main

- Connect new R-1 reservoir to existing R-1 distribution system
- Will be combined with R-1 reservoir as single construction project
- Applying for Clean Water State Revolving Funds loan

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## **Transmission Mains**

- Honolulu District 42-Inch Main Liliha to Moiliili
  - South trunk transmission main to provide capacity, redundancy and reliability to existing transmission main



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## **Transmission Mains**

#### Farrington Highway 24-Inch Main rehabilitation

- Investigating new pipe rehabilitation technologies
- Provide redundant transmission capacity to the West side of the island to mitigate impacts to customers due to main breaks
- Increase transmission capacity as climate change decreases aquifers in Makaha & Waianae







## **Facility Improvements**

#### Beretania Data Center Renovation

- Improve the functionality of the data center's operations
- Upgrade the power and HVAC systems

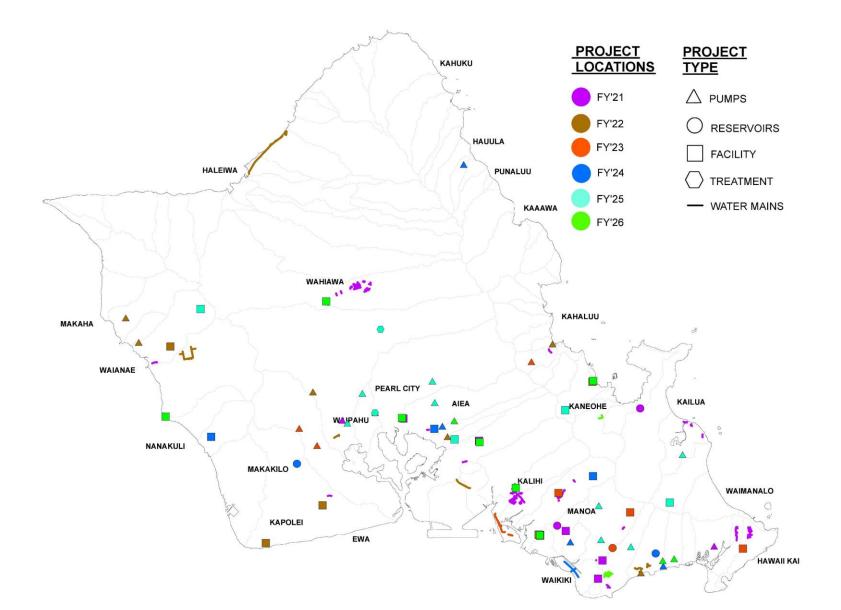
#### Beretania Public Service Building 4<sup>th</sup> Floor Renovation

Convert the old cafeteria space into usable multipurpose rooms and meeting facilities

#### Manana Corporation Yard – Microbiology Lab and Control Center Expansion

- Increased capability to better handle the water resource testing needs, to ensure that the municipal drinking water system meets all State and Federal requirements
- Back-up control center provides redundancy and resilience to ensure the continuity of operations in the event the Beretania Control Center is rendered inoperable

# **CIP Project Location Map**



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# **CIP Budget Summary**

Board of Water Supply Dity and County of Honoluu

	FY (\$ 000)								
Category	Total	2021	2022	2023	2024	2025	2026		
RESEARCH AND DEVELOPMENT	35,425	2,660	6,900	5,100	4,100	5,850	10,815		
REPAIR AND REPLACEMENT	715,840	105,925	121,475	140,600	108,230	123,635	115,975		
CAPITAL EXPANSION	249,675	53,150	23,200	41,125	53,990	34,405	43,805		
SUBTOTAL:	1,000,940	161,735	151,575	186,825	166,320	163,890	170,595		
CONTRACT & CONSTRUCTION COST INDEX ADJUSTMENT	161,033	31,723	28,401	25,795	24,817	24,766	25,531		
TOTAL:	1,161,973	193,458	179,976	212,620	191,137	188,656	196,126		





# "Water Sheriff"

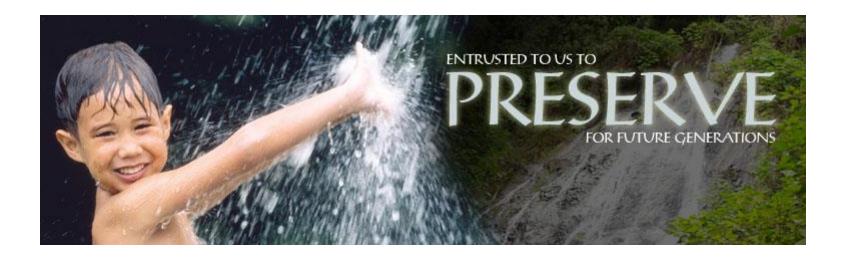




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## **Questions?**



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Dave Ebersold

Facilitator

## **SUMMARY AND NEXT STEPS**

## **2021** Meeting Dates

Thursday, July 15
Thursday, October 21

## All meetings start at 4pm



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## Mahalo!

## **Questions & Answers**

